



**Review and Testimonial of Metasystems ICIM ERP Software
Submitted to Capterra website**

Product Name	ICIM ERP
Version	- not provided -
Date of Purchase	10/01/1999
First Name	Dan
Last Name	Tyrrell
Company	NPK Construction Equipment
URL	- not provided -
Title	President
Role	Buyer/User
Willingness to act as a referral	Yes

Rating for: ICIM ERP

**Rating System: rank the following categories based on a scale of 1-5 stars
1 star = lowest and 5 stars = highest**

Implementation	5 Stars
Ease of Use	3 Stars
Features Richness	5 Stars
Customer Support	5 Stars
Meets Your Needs	5 Stars

Overall Rating	4 ½ Stars
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Review Title	ICIM 10 years later
Pros	Very flexible, excellent support, quick response to bugs and/or enhancement requests. Programming staff that do their best to first understand your requirements; then look at the solution.
Cons	Not most windows friendly. The new 10G version is MUCH better.

Overall Recommendation	If you are looking for an out of the box clone of software, this may not be for you. If you have some special needs and want those addressed in a quick and personal level, ICIM is the fit. We looked at several different software packages and chose ICIM. No regrets after almost 10 years
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